



Why us VS others

1. Daily telephone support

We support your business on the phone, helping you get on with your core business quickly.

2. Remote support

Connecting securely to your computer by our expert engineer to takeover your machine and resolve issues ranging from email, printing, website access, virus/malware, data access, etc.

3. Onsite support

Depending on the nature of your issue we can schedule convenient time for our engineer to visit onsite to resolve issues, even out of hours!

4. Unique Online Portal

We have developed our own bespoke helpdesk portal for all our customers. Anyone can register for **FREE** and raise support tickets regarding their issue, plus access support forum, search a vast knowledge base AI system, chat online & many other features.

We actively monitor all your business critical systems such as servers, backup devices, network devices, VoIP units, swithes, routers, connectivity, etc for business continuity. A pragmatic approach to IT



Red Dragon IT Solution Ltd is rated **Great**

Based on 4 reviews



**“We are at your
beck and call”**

We take cyber security very seriously, and are uniquely positioned to perform security audit on all your IT infrastructure and data. We can assess and provide guidance for your organisation to become GDPR PCI/ISO compliant. We regularly help customers upgrade their website to SSL secured server, SEO marketing and other online marketing tools for ranking & traffic. Insurance Backed Service